

Apology for Lack of Support



Mr Y, who has a learning disability, didn't get a care coordinator. The council and services in Peterborough said sorry for their mistake.



In Peterborough, only health workers could be care coordinators. But in other places, social workers can also do this job.



The council will check rules. Mr Y's social worker might help him until rules are fixed. This will help Mr Y get the right support.