

## Letting Agent Says Sorry for Mistake



Rachel Reeves rented her home without the right licence. The letting agent forgot to apply. Reeves said sorry and took the blame.



The government backs Reeves, saying it was a mistake. The council might fine her in court. Some question her choices during a big money plan.



Reeves learned about the missing licence from the news. She applied fast and showed emails. The ethics adviser said it was a mistake.